

Mental Health Task Force

12/12/2018

- I. Welcome – Erica Wise
- II. Subgroup Updates
 - a. Policy Subgroup
 - i. Completed recommendation summary and will share with students to get their perspective and feedback
 - ii. Focus on policy transparency and clarity, unit coordination and communication, and impacts; looked at process, communication around process, and the policy
 - iii. Concentration on: course loads, course drops, appeal processes, term withdrawals, readmissions, accommodations
 - iv. Discussion about how online systems and technology impact these processes (automated announcements from Registrar, ConnectCarolina, health care enrollment, grade submissions)
 - 1. Students encountering obstacles when trying to reenroll due to complications in different systems → identify for Provost's Operation Excellence initiative
 - v. Equity issues caused by policy differences in different schools
 - vi. Idea to include section in report to account for issues outside of task force scope that impact students (e.g. technology, academic policies)
 - b. Early Identification and Ongoing Support Subgroup
 - i. No updates; scheduled to meet 12/14
 - ii. Discussion about community provider network
 - 1. CAPS uses list of 300+ providers, but need to keep list up to date and comprehensive
 - 2. Need for more resources in referral coordination to allow for quicker follow-up, additional student support, seamless follow-through and assistance when students have trouble contacting providers
 - 3. Case Manager/Wellness Coach roles
 - a. Need for communication and follow-up with students throughout treatment process
 - b. Provide "flow chart" to students to point them in right direction based on situation
 - c. Idea of model with multiple "lines of defense" (peer advisors, trained graduate students, full-time staff); take pressure off of CAPS
 - d. Care management philosophy—appropriately train staff to help students, rather than hand them off
- III. Next Steps
 - a. Subgroup leaders send completed drafts of reports (using report template) by January 11th and editing team will review and finalize
 - b. Task force members will share link to MHTF website comment page in early January to allow for additional feedback
 - c. Recommendation for ongoing mental health group to run parallel to alcohol and sexual violence groups under one steering committee
 - d. Next meeting in late January (time and location TBD)

Present: Avery Cook, Jeni Cook, Georgette Dent, Jacqueline Dunn, Ed Fisher, Rebecca Gibson, Christi Hurt, Hoi Ning Ngai, Allen O'Barr, Madelyn Percy, Bob Pleasants, Desiree Rieckenberg, Chloe Russell, Angela Strain, Erica Wise

Absent: Tiffany Bailey, Dean Blackburn, Kala Bullett, Manny Hernandez, Sri Kalyanaraman, Savannah Putnam, Adam Ramsey